

SECTION 5

PRODUCT INFORMATION

Page

Features of COCOT Lines

Basic Characteristics	1
CPPTS	1
CPPTS LID	1
Long Distance Billing	1
Touch Tone Service	1
Two-Way Service	1
CPNI	1-2
Screening and Blocking	2
Enclosures	2
LSAS	2
IPP Commission Plan	3

PRODUCT INFORMATION

Features of COCOT Lines

Basic Characteristics

The COCOT Line is a two-way access line similar to simple residence or business access lines, intended for use with Customer-Owned Coin/Coinless Telephones, at locations accessible to the public. Customer-Owned Coin Operated Telephone (COCOT) vendors/agents who wish to connect their own hardware to the exchange network, for public use, are required to subscribe to COCOT service, using an FCC-registered instrument. Access is then provided to the local/toll network, with Toll Billing exception service capabilities (prohibits incoming collect and Third Party billing to the COCOT line).

CPPTS LID (Customer Provided Pay Telephone Service Limited InterLATA Dialing)

A fraud prevention service designed exclusively for the New Jersey Private Payphone vendor. CPPTS LID provides basic exchange access and an inward screening arrangement which identifies and blocks third number and collect calls to the line. In addition, this service blocks 1+ interLATA and collect calls.

Long Distance Dialing

COCOT subscribers will be able to choose the long distance carrier of their choice in the same manner as business and residential customers. Please refer to Section 8, Equal Access, for details.

Touch Tone Service

In addition to the basic features provided on the COCOT Line, Touch-Tone will work and is available as a line option. Call the appropriate IPPSC for details.

Two-Way Service

Two-way service allows calls to be placed from a COCOT line to another telephone and from another telephone to a COCOT line. This is the type of service that most business and residential customers have. Charges apply only to calls made from a COCOT line, not to calls made to a COCOT line.

Customer Proprietary Network Information (CPNI)

The FCC has allowed Bell Atlantic to offer telephone equipment and enhanced services, such as voice messaging and electronic gateway service. In return, the FCC requires Bell Atlantic to give you the opportunity to restrict Bell Atlantic and affiliated sales personnel from looking at your customer service records (the type(s), location(s) and quantity of all services to which you subscribe)

and billing information when they are marketing telephone equipment or enhanced services. You may also authorize Bell Atlantic to release your customer service records or billing information upon request to all non-Bell Atlantic equipment vendors or enhanced service providers or to any specific company(ies) that you list. Contact the appropriate IPPSC for more information.

Screening and Blocking Features

Screening and Blocking are features available to customers who subscribe to COCOT service. Additional monthly rates may apply. Features of this service include:

- Prevents billing collect and third number billed calls to the COCOT service in most Central Offices.
- Restricts operator-assisted calls to: collect, calling-card and third party billing.
- 976/700/900 blocking, where available.

Please check with the appropriate IPPSC for state specific information.

NOTE: See Connection and Monthly Charges in State Specific Section 7.

International Blocking (IDDD blocking)

Blocking of 011+/10XXX011+ is available in all central offices where technically feasible at a non-recurring charge in addition to any other applicable installation charges. There is no monthly rate.

Customers can combine 1+ IDDD blocking with their existing blocking and screening services, or 1+ IDDD blocking can be ordered on a stand-alone basis.

Enclosure Policy

A separate "Sale of Enclosure and Site Facilities" policy details the Bell Atlantic position on selling enclosures. See Section 10 for equipment information.

Line Side Answer Supervision (LSAS)

A line offering designed to provide COCOT vendors with a more efficient and accurate way to bill your customers for completed calls. LSAS greatly reduces the requests received for refunds from dissatisfied customers on uncompleted calls.

LSAS provides a positive signal of answer detection or call disconnect. LSAS detects when a calling party goes on and off-hook from a COCOT payphone and provides signalling to begin or terminate billing mechanisms/intelligence residing in a COCOT payphone. Rate: \$1.65 per month per line. Availability: Contact your IPPSC Service Representative for more information or to order.

Independent Payphone Provider Commission Plan

Bell Atlantic has developed a competitive commission plan to compensate Independent Payphone Providers (IPP) for directing non-sent paid 0+ and 0- intraLata toll and corridor traffic (calling card, collect and third party) to Bell Atlantic. *Local non-sent paid traffic is included in the plan.*

By enrolling in Bell Atlantic's Independent Payphone Provider Commission Plan, your customers will be delighted by the efficiency of Bell Atlantic's Operator Services and over 99.9% reliable network.

Revenues from enrolled IPP lines will be combined and determined by multiplying the aggregated monthly non-sent paid toll revenue by the appropriate percentage. Standard Bell Atlantic toll and corridor rates will apply.

Independent Payphone Providers will become eligible for the plan by completing an enrollment package. The Plan shall only apply to payphones for which the IPP is the customer of record and which the IPP has enrolled in the plan.

For more information, or to subscribe to this service, please contact your Bell Atlantic Independent Payphone Provider Service Center.

SECTION 6

SERVICE REQUESTS

	<u>Page</u>
Service Order Requests	
Mail Requests	1
Fax Requests	1
Telephone Requests	2
Directory Listing	3
Credit Information	3

Service Order Requests

The Independent Payphone Provider Service Center (IPPSC) will coordinate the disconnection of a BA pay phone when it is replaced by a private payphone. Normally three to five business days are needed to complete the order. Additional time may be required for large projects. Contact the IPPSC for specific due-date information.

Service Request Form (Mail-In)

Service Request forms will serve as a vehicle for you to process your service request and will help to avoid deletion of pertinent information. They also will reduce oversights and discrepancies. (A sample is found in Section 11.)

Once we received the completed form, we will contact you with an installation date and the assigned telephone numbers.

Requests for service should be accompanied by either a BAIN or LOA (see Section 3). Requests may be mailed to:

NJ:	BA IPPSC 50 Burnett Avenue Maplewood, NJ 07040
PA, DE:	BA IPPSC P.O. Box 58580 Philadelphia, PA 19102
MD, DC, VA, WV:	BA IPPSC 6810 Dogwood Road Woodlawn, MD 21244

Fax Requests

Your requests may be faxed to:

NJ:	201-762-2671
PA/DE:	215-563-7887
MD/VA/WVA/DC:	410-597-8517

Telephone Requests

We encourage you to place your service request by mail or fax. However, if you must place your order by telephone, you will be asked to provide the detailed information outlined below.

Reminder:

An LOA or BAIN is needed to provide proprietary information to a vendor. The LOA or BAIN must meet the requirements which are outlined in Section 3.

INFORMATION NEEDED TO ISSUE AN ORDER FOR COCOT SERVICE:

- Name, address and location in building where phone is to be installed
- Name and address of responsible party (whose account is to be billed for service)
- Other business telephone number
- Type of COCOT Line and any provided features
- Interexchange Carrier
- FCC Registration Number (NJ only)
- Telephone numbers of any payphones that are to be removed
- Access information:
 - Business hours
 - Contact person
 - Can-be-reached number
 - Someone will need to be present at the installation site
- LOA or BAIN
- Deposit, advance payment, and/or letter of credit (if applicable)
- Must comply with 911 address requirements

Directory Listing

If applicable, advise the IPPSC how the customer's name and address is to appear in the local white pages telephone directory.

If the customer prefers not to have their name, address and telephone number appear in the telephone directory they can choose one of two options:*

- **Non-List** - the customer's name, address and telephone number can be obtained through directory assistance only.
- **Non-Pub** - the customer's name, address and telephone number cannot be obtained from either telephone directory or directory assistance.

* **Note:** Charges may apply, (contact the IPPSC for specific applicable charges in each state).

Credit Information

The Vendor/Customer must provide the following credit information. We will use this information to determine if a deposit or advance payment will be required.

- Billing Name
- Type of Business

Individual: the responsible party's full name and residence telephone number, and/or other business telephone number.

Partnership: full name of the responsible parties, their residence telephone numbers, and/or other business telephone numbers.

Corporation: exact name (as filed with the Secretary of State), name of all Corporate officers, a telephone number where each party can be reached, the president's residential telephone number, state of incorporation and who to call about the bill. Submit a copy of your letter of incorporation (including corporate seal) with your order.

- Present or Previous COCOT Service telephone number(s)

SECTION 7

STATE SPECIFIC INFORMATION

	<u>Page</u>
Pennsylvania	1
Delaware	2
Maryland	3
Washington, DC	4
West Virginia	5
Virginia	6-7
New Jersey	8

Pennsylvania COCOT Line

One Time Installation Charges:

Dial Tone Line Connection	\$75.00
Inward-Outward Screening (if done subsequent to new service)	20.00
International Blocking	11.12
900 Blocking	.00 (no charge)
LSAS	20.00

Time and Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00

Monthly Rates:

Touchtone	1.77
Dial Tone Line Charge	6.40 - 16.00 Variable Rate
Inward-Outward Screening	5.00
Inward Blocking*	3.00
*(Available only with Authorization by the Public Utility Commission)	
Outward Blocking	3.00

Local Usage Packages:

Budget Service	Usage only .07 per untimed local call
Standard Service (includes \$8.00 usage allowance)	6.90 + Usage
Value-Pak Service (Includes Usage Allowance)	9.20 - 18.40 Variable Rate Usage

\$ 9.20 = \$12.00 Allowance

\$13.80 = \$18.00 Allowance

\$18.40 = \$24.00 Allowance

Time of Day Discounts Apply - See Telephone Directory for Discount Chart

FCC Line Cost Charge	Single	3.50
	Multi	5.60

Line Side Answer Supervision	1.65
------------------------------	------

Other Information:

- 1) Long distance charges will bill on the account as on any telephone line.
- 2) Directory Assistance .25 per call with no allowance.
- 3) No charge for calls to 911.
- 4) Rates subject to change. For most current information contact your IPPSC.
- 5) NPR registration form required for new service, revised telephone company listing, or revised rates. See sample forms.

APPROXIMATE PA DEPOSIT REQUIREMENT = \$100.00 per line

Delaware COCOT Line

One Time Installation Charges:

Dial Tone Line Connection	\$60.94
Inward-Outward Screening (if done subsequent to new service)	24.97
International Blocking	11.12
900 Blocking	.00 (no charge)
Inward Blocking	.00 (no charge)
Outward Blocking	.00 (no charge)
LSAS	25.00

Time and Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00

Monthly Rates:

Touchtone	1.50
Dial Tone Line Charge	22.28
Inward-Outward Screening	4.99
Inward Blocking	3.00
Outward Blocking	3.00
Local Usage Packages:	
2 Way Budget	Usage only - Local Calls Initial Period .03 3 min.-Each additional .005
1 Way Budget	Usage Only - Local Calls Initial Period .03 3 min.-Each additional .005

Time of Day Discounts Apply - See Telephone Directory for Discount Chart

FCC Line Cost Charge	Single	3.50
	Multi	5.91

Line Side Answer Supervision	1.65
------------------------------	------

Other Information:

- 1) Long distance charges will bill on the account as on any telephone line.
- 2) Directory Assistance .35 per call with no allowance.
- 3) No charge for calls to 911.
- 4) Rates subject to change. For most current information contact IPPSC.
- 5) Delaware Public Service Commission approval required for service.
- 6) Certificate of public convenience required. See sample forms.

APPROXIMATE DE DEPOSIT REQUIREMENT = \$90.00 per line

Maryland COCOT Line

One Time Installation Charges:

Order Processing	\$47.00
Dial Tone Line Connection	51.50
LSAS	11.12

Time and Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00

Monthly Rates:

Dial Tone Line (includes Touchtone)	Rate Class A 13.34 Rate Class B 15.76
Message Units	.093
Measured Units	.034 1st minute .013 each add'l minute

FCC Subscriber Line Charge:

- Single Line Account	3.50
- Multi-Line Account	5.72

Directory Assistance (3 Free Call Allowance Per Month):

- Dialed Direct	.33
- Line Side Answer Supervision	1.65

Optional Services:

Call Screening	2.00 (monthly charge)
International Call Blocking	11.12 (one time charge)
700/900 blocking	.00 (no charge, if within 60 days of new service)

Other Information:

Normal date of installation is 5 business days.
Rates are subject to change with rate case activity.
Please contact your IPPSC for current information.

APPROXIMATE MD DEPOSIT REQUIREMENT = \$100.00 per line

Washington, DC COCOT Line

One Time Installation Charges:

Dial Tone Line Connection	\$83.25
LSAS	11.12

Time and Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00

Monthly Rates:

Dial Tone Line	12.34
Touch Tone	1.90
Message Units	.0725

FCC Subscriber Line Charge:

- Single Line Account	2.95
- Multi-Line Account	2.95

Directory Assistance (No Call Allowance):

- Dialed Direct	.36
- Operator Assisted	1.56
- Line Side Answer Supervision	1.65

Optional Services:

Call Screening	1.91 (monthly charge)
International Call Blocking	11.12 (one time charge)
700/900 Blocking	.00 (no charge)
Audiotex Blocking	.67 (monthly charge)

Other Information:

Normal date of installation is 5 business days.
Rates are subject to change.
Must obtain state commission registration number.
Please contact your IPPSC for current information.

APPROXIMATE DC DEPOSIT REQUIREMENT = \$100.00 per line

West Virginia COCOT Line

One Time Installation Charges:

Dial Tone Line Connection	\$35.90
Order Processing	61.00
LSAS	11.12

Time and Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00

Monthly Rate:

Dial Tone Line	24.50
Touch Tone	1.84

Measured Rates-Peak Period

Band	Airline Miles	Initial Min.	Add'l. Min.
1	Own Exchange	\$.043	\$.028
2	1-10	.052	.034
3	11-16	.060	.040
4	17-22	.069	.046
5	23-30	.086	.057

Peak Period: 9:00 AM to 9:00 PM Monday-Friday

Off Peak Period: 9:00 PM to 9:00 AM Monday-Friday All Day
Saturday and Sunday, Calls are Discounted 70%

FCC Subscriber Line Charge:

- Single Line Account	3.50
- Multi-Line Account	6.00

Directory Assistance (No Call Allowance):

- Dialed Direct	.50
- Operator Assisted	1.00
- Line Side Answer Supervision	1.65

Optional Services:

Call Screening	2.00 (monthly charge)
International Call Blocking	11.12 (one time charge)
700/900 Blocking	.00 (no charge)

Other Information:

Normal date of installation is 5 business days.
Rates are subject to change with rate case activity.
Please contact your IPPSC for current information.

APPROXIMATE WVA DEPOSIT REQUIREMENT = \$100.00 per line

Virginia COCOT Line

One Time Installation Charges:

Dial Tone Line Connection	\$26.80
Order Processing	37.20
LSAS	11.12

Time and Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00

Monthly Rate:

Message & Measured Dial Tone Line

Rate Class 1	13.00
Rate Class 2	12.75
Rate Class 3	12.50
Rate Class 4	12.25
Rate Class 5	12.00
Rate Class 6	11.75
Rate Class 7	11.50
Rate Class 8	11.00
Message Units	.096
Measured Units	.029 (1st minute)
	.016 (each add'l minute)

LOCAL MEASURED SERVICE PER MESSAGE, PER MINUTE OR FRACTION THEREOF

	DAY		EVENING		NIGHT/WEEKEND	
RATE AIRLINE MILES	FIRST MINUTE	EA. ADD'L. MINUTE	FIRST MINUTE	EA. ADD'L. MINUTE	FIRST MINUTE	EA. ADD'L. MINUTE
0-8	\$.029	\$.016	A discount of 40% less than Day rates applies		A discount of 60% less than Day rates applies	
9-13	.041	.021				
14-18	.053	.028				
19-23	.062	.033				
24-28	.075	.038				
29-38	.087	.045				
39-48	.098	.050				

TIME APPLICABLE

RATES	FROM	TO BUT NOT INCLUDING	DAYS APPLICABLE
DAY	8:00 AM	5:00 PM	MONDAY THRU FRIDAY
EVENING	5:00 PM	11:00 PM	SUNDAY THRU FRIDAY
NIGHT	11:00 PM	8:00 AM	EVERYDAY
WEEKEND	8:00 AM	11:00 PM	SATURDAY
WEEKEND	8:00 AM	5:00 PM	SUNDAY

Virginia COCOT Line (Cont'd.)

Unlimited Flat Dial Tone Line	
Rate Class 1	33.17
Rate Class 2	39.51
Rate Class 3	45.48
Rate Class 4	51.45
Rate Class 5	56.80
Rate Class 6	62.78
Rate Class 7	68.93
Rate Class 8	NOT AVAILABLE
Touchtone Service	1.85
Line Side Answer Supervision	1.65
FCC Subscriber Line Charge:	
Single Line Account	3.50
Multi-Line Account	5.92
Directory Assistance (3 Free Call Allowance Per Month):	
Dialed Direct	.29
Operator Assisted	.58

Optional Services:

Call Screening	2.00 (monthly charge)
International Call Blocking	11.12 (one time charge)
700/900 Blocking	.00 (no charge)

Other Information:

Normal date of installation is 5 business days.

Rates are subject to change.

Must obtain registration number from VA State Corporation Commission.

Please contact your IPPSC for current information.

APPROXIMATE VA DEPOSIT REQUIREMENT = \$100.00 per line

New Jersey COCOT Line

One Time Installation Charges:

Dial Tone Line Connection	\$21.71
Order Processing	58.56
Premise Visit	19.18
International Blocking-Optional	11.12
Screening-Optional	9.00
700/900 Blocking	Not Available
LSAS	No Charge

Time & Material Charges (Beyond MPOE):

Initial Visit Charge	42.00
Each 15 Minutes	16.00
Installation Charge-Demarcation (Keptel only)	107.50
Installation Charge-Wire and Jack	88.50+T&M

Monthly Rate:

Monthly Line Charge	
CPPTS - Basic	17.50
CPPTS - LID	19.00
TouchTone-Optional	2.01
Screening-Optional	1.50
Wire Maintenance-Optional	.95
FCC Subscriber Line Cost Charge:	
Single Line Account	3.50
Multi-Line Account	5.02

Directory Assistance \$.35 per call, no allowance

Line Side Answer Supervision 1.65

No Charge for calls to 911

Message Unit (local call 5 minute or fraction of 5 minute duration) .066 per message unit

Other Information:

Normal date of installation is 5 business days.

Rates are subject to change.

Please contact your IPPSC for current information.

APPROXIMATE NJ DEPOSIT REQUIREMENT = \$150.00 per line

SECTION 8

EQUAL ACCESS

Page

Selecting a Primary Interexchange Carrier	1
---	---

Carrier Selection

Bell Atlantic provides both local and short-distance (Intra-LATA) toll service. Customers are required to select a Primary Interexchange Carrier (PIC) to provide long-distance (Inter-LATA) Toll Service.

Not all Interexchange Carriers provide service in all areas. The IPPSC can assist you in determining whether a particular carrier is available in your area code and exchange.

PIC Changes

Contact the IPPSC to change your PIC. Your service representative will arrange for the change. There is a \$5.00 PIC change charge applicable for each line changed.

Completion intervals are based on the number of requests received and are negotiated on an individual case basis.

SECTION 9

NETWORK INTERFACE DEVICE (NID)

INSTALLATION POLICY

Page

NID Installation Policy	1-12
-------------------------------	------